



Cancellation & Missed Class Policy (2022-2023)

Season

The 2022-2023 season will start Saturday, September 10, 2022 and end on Sunday, June 25. Kids Supergym Aurora will be closed on all statutory holidays, during the Winter Break, Mid-Winter Break (March Break), and due to extreme weather conditions. Visit our website at kidssupergym.ca for holiday closures.

Cancellations

All cancellations for classes are subject to a per child administration fee and require 7 days' notice from your class time.

- Recreational programs - \$25.00
- Competitive programs - 1 month's tuition
- Summer and camp programs - No refunds, credits, or make-ups

Any program changes that result in a reduction of hours are subject to an administration fee of \$25.00 (recreational programs) or \$50.00 (competitive programs).

COMPETITIVE ONLY: Extended absence due to injury/medical will be considered for refund after 6 weeks and with a doctor's note.

PRIVATES AND SEMI-PRIVATES ONLY: Cancellations require 24 hours notice from your scheduled class time in order to receive a credit or make-up class. Full class price will be charged for cancellations within 24 hours of the class start time.

Make-Ups

RECREATIONAL: Make-up classes will be honoured for members to a maximum of *5 per year (based on a 10-month program) subject to availability. You must call ahead to book.

COMPETITIVE: There will be no make-ups granted for missed classes.

NSF Cheques, Late Fees & Installments

NSF cheques are subject to a \$30.00 service charge.

A fee of \$25.00 will be applied for late payments.

If a family account has been charged **three** late payments within the same season (July 1 to June 30), then the remaining program balance (plus any outstanding late fees) will be due by the beginning of the next month.

Refunds

Any refunds not collected before the end of the gymnastics year (June 30th) will be reversed and credited to your account to be used for Kids Supergym programs only.

Credit on Account

Credit applied to a family account are non-transferable and do not expire.