



## **Cancellation & Missed Class Policy (2022-2023)**

### **Season**

The 2022-2023 season will start Saturday, September 10, 2022 and end on Sunday, June 25. Kids Supergym Aurora will be closed on all statutory holidays, during the Winter Break, Mid-Winter Break (March Break), and due to extreme weather conditions. Visit our website at [kidssupergym.ca](http://kidssupergym.ca) for holiday closures.

### **Cancellations**

All cancellations for classes are subject to a per child administration fee and require 7 days' notice from your class time.

- Recreational programs - \$25.00
- Competitive programs - 1 month's tuition
- Summer and camp programs - No refunds, credits, or make-ups

Any program changes that result in a reduction of hours are subject to an administration fee of \$25.00 (recreational programs) or \$50.00 (competitive programs).

COMPETITIVE ONLY: Extended absence due to injury/medical will be considered for refund after 6 weeks and with a doctor's note.

PRIVATES AND SEMI-PRIVATES ONLY: Cancellations require 24 hours notice from your scheduled class time in order to receive a credit or make-up class. Full class price will be charged for cancellations within 24 hours of the class start time.

### **Make-Ups**

RECREATIONAL: Make-up classes will be honoured for members to a maximum of \*5 per year (based on a 10-month program) subject to availability. You must call ahead to book.

COMPETITIVE: There will be no make-ups granted for missed classes.

### **Late Fees & NSF Cheques**

A fee of \$25.00 will be applied for late payments.

NSF cheques are subject to a \$30.00 service charge.

**Refunds**

Any refunds not collected before the end of the gymnastics year (June 30th) will be reversed and credited to your account to be used for Kids Supergym programs only.

**Credit on Account**

Credit applied to a family account are non-transferable and do not expire.