

911

First, take a deep breath and stay calm.

STEP 1 - Location

Share your location, name, and phone number.

**KIDS SUPERGYM AURORA
NORTHWEST CORNER OF INDUSTRIAL PARKWAY SOUTH and
ENGELHARD DRIVE**

**40 (FOUR ZERO) ENGELHARD DRIVE
UNIT NUMBER 10**

Best entrance to the facility (i.e. back or front door)

Give your name

Gym's phone number: 905-841-5437

STEP 2 - Details of the Emergency

Clearly state your emergency. Describe the situation and number of people involved as best you can.

- **Fall**
- **Hit their head**
- **What caused the emergency**
- **How many people are injured**
- **If the disabled individual is the injured party, indicate this to the dispatcher**

Describe it simply as possible. Example:

“A child fell and hit their head on the floor.”

911

STEP 3 - Condition of Victim

Describe the condition of the victim. And let them know if anyone else is providing assistance.

- **Is the person breathing**
- **Are they conscious or unconscious**
- **Are they bleeding**
- **Is the injury on their leg, arm, or head**

STEP 4 - Follow Directions

Follow any instructions from the dispatcher. They may ask you to administer first aid and will talk you through what to do.

Wait on the phone with the dispatcher.

STEP 5 - Contact Parents

If possible, have a runner report back and forth to the person in charge (with the injured person).

A third person should wait for the emergency vehicle to arrive and show them to the injured person.

The call person should notify the parent (if they are not already at the gym). Uplifter has the child's medical concerns and the parent's contact information.

If a parent is not available when the ambulance leaves the gym then a supervisor or head coach will go to the hospital. Take a photo of the emergency contact information to take to the hospital.